



About Fairtrade International

Fairtrade International is a non-profit, multi-stakeholder association that promotes fairer conditions for international trade, empowers small-scale farmers and workers, and fosters sustainable livelihoods. Fairtrade International develops and maintains the internationally-agreed Fairtrade Standards, owns the FAIRTRADE Mark, and supports the international Fairtrade system. Three regional Fairtrade Producer Networks representing 2 million farmers and workers co-own the international Fairtrade system, which also includes the independent certification body FLOCERT, and Fairtrade organisations in more than 30 countries that promote Fairtrade to business and consumers.

For more information, visit <u>www.fairtrade.net</u>

FLOCERT assuring fairness

About FLOCERT

FLOCERT is a leading global assurance provider. Besides providing sole certification to Fairtrade, FLOCERT also offers an array of services to support companies in sourcing on fair principles, where no Fairtrade Standard applies. Founded in 2003, the company has six international offices, over 150 employees and more than 120 auditors worldwide.

For more information, visit <u>www.flocert.net</u>

Copyright Fairtrade International 2024

All rights reserved. None of the material provided in this publication may be used, reproduced, or transmitted, in whole or in part, in any form or by any means, electronic or mechanical, including photocopying, recording or the use of any information storage and retrieval system, without permission in writing from Fairtrade International. The material presented here is for informational purposes only. Fairtrade International grants permission to use the information for personal, non-commercial use, without any right to resell or redistribute information or to compile or create derivative works therefrom.

Editorial and Data team:

Harveen Kour, Gerrit Walter, Miyako Takahashi, Teodora Mihaljcic, Amanda Fuller, Abdul Aziz Suleman, Emily deRiel, Isaac Rewa.

Design/layout: Alberto Martínez, Renderparty

Co-Funding Information



Co-funded by the European Union

The Producer Satisfaction Survey and this publication were produced with the support of the European Union. The contents are the sole responsibility of Fairtrade International and do not necessarily reflect the views of the European Union.



Established in 2005, Fairtrade Africa is the independent non-profit umbrella organisation representing all Fairtrade certified producers in Africa. Fairtrade Africa is owned by its members who produce traditional export commodities such as coffee, cocoa, tea, cotton, bananas, mango and non-traditional commodities including shea butter and rooibos tea. Currently, the organisation represents over 1,050,000 producers across 33 countries in Africa.

For more information, visit www.fairtradeafrica.net

Cover Photo: Coffee farmer Sammy Too in his coffee garden.

Fairtrade: Africa and the Middle East Monitoring Report

Introduction

Fairtrade Africa is a regional association that Fairtrade certified Producer Organisations may join if theywish. They represent small-scale producers within the Fairtrade system. For instance, producers have 50 percent of the voting power at the Fairtrade International General Assembly. Fairtrade Africa is on the front lines providing support and getting important Fairtrade information to Producer Organisations, supporting them to understand and meet the Fairtrade Standards, and strengthening their organisations through trainings, workshops, and exchange visits on topics from good governance to human rights, climate change adaptation and more. In partnership with the national Fairtrade organisations and Fairtrade International, they ensure that Fairtrade is working to strengthen livelihoods and empower farmers and workers.

In this report:

- Monitoring Data (2022)
- Producer Satisfaction Survey (2022)

FOR 64% OF THE FAIRTRADE PREMIUM PAID TO PRODUCERS IN AFRICA AND THE MIDDLE EAST

72% OF
ALL FARMERS
AND WORKERS
IN PRODUCER
ORGANISATIONS ARE
IN AFRICA AND THE
MIDDLE EAST

CÔTE D'IVOIRE ACCOUNTS FOR 79% OF COCOA SALES IN AFRICA AND THE MIDDLE EAST







Fairtrade: Africa and the Middle East **Monitoring Report**

Fairtrade Monitoring Data

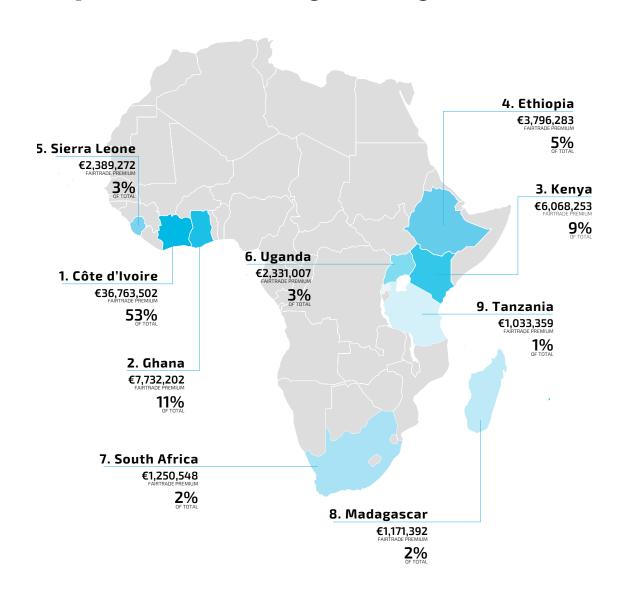
Fairtrade Africa and the Middle East: Producer Organisations



Fairtrade Africa and the Middle East: Producers and Premium generated 2022

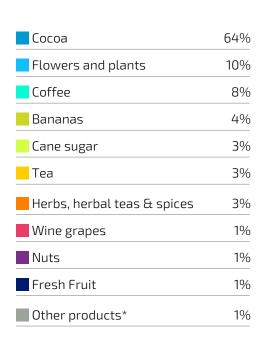


Fairtrade Africa and the Middle East: Top Fairtrade Premium generating countries 2022

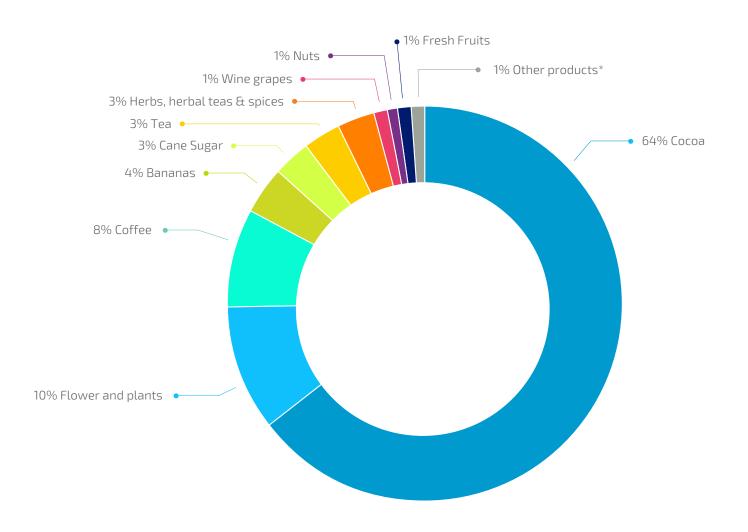


Percentages refer to total Fairtrade Premium earned by producers in Africa and the Middle East.

Fairtrade Africa and the Middle East: Fairtrade Premium distribution by product 2022

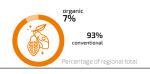


^{*}Includes cotton lint, dried fruit, oilseeds and oleaginous fruit, pulp and vegetables



Fairtrade Africa and the Middle East: Volumes sold on Fairtrade terms for key products 2022

Cocoa



[in MT]

Flowers and Plants

[in Stems]

Côte d'Ivoire **156,022**

Ghana **26,748**

Other countries in Africa and the Middle East

14,986

Kenya **466,179,162**

Ethiopia **372,257,374**

Other countries in Africa and the Middle East

105,400,997

Coffee



[in MT]

485

Fresh Fruit

[in MT]

Ethiopia **5,148**

Uganda **3,198**

Tanzania **2,398**

Rwanda 810

Democratic Republic of Congo 731

Other countries in Africa and the Middle East

Ghana **3,339**

South Africa 2,030

Burkina Faso 1,410

Egypt **1,216**

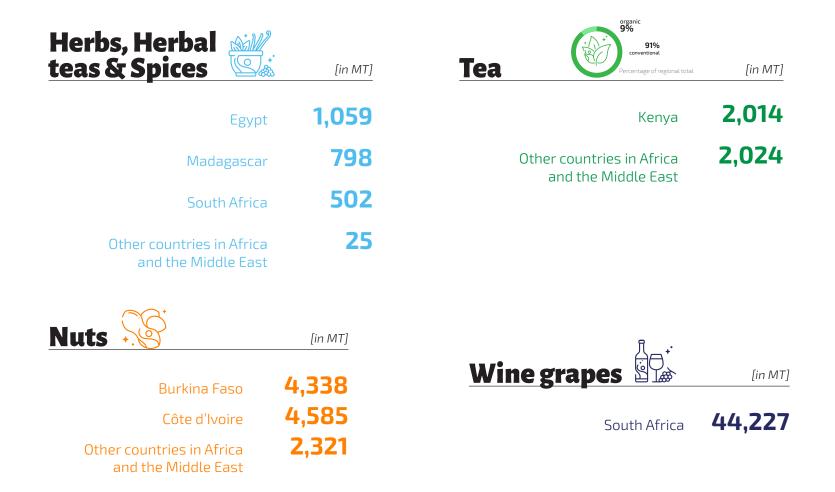
Other countries in Africa 3,498

and the Middle East

Metric tonnes abbreviated to MT.

The percentages for organic and conventional production are calculated based on the aggregated production (MT) within the region, considering only the main products

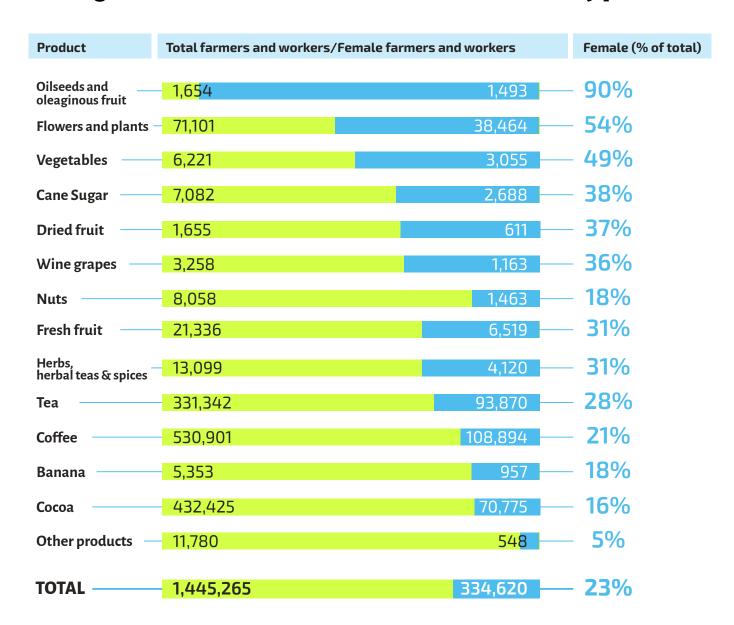
Fairtrade Africa and the Middle East: Volumes sold on Fairtrade terms for key products 2022



Metric tonnes abbreviated to MT.

The percentages for organic and conventional production are calculated based on the aggregated production (MT) within the region, considering only the main products

Fairtrade Africa and the Middle East: Percentage of women Fairtrade farmers and workers by product 2022



Producer Satisfaction Survey

Survey implementation

The Producer Satisfaction Survey was first run in 2012 and 2015, overseen by Fairtrade International. As the Producer Networks took over the lead in organizing support services, Fairtrade Africa began running its own survey in 2018. The most recent survey, and the one discussed in this report, was run in 2023 and looked at satisfaction with Producer Network support services provided in 2022. While the survey versions are not 100 percent identical across producer Networks, there remain enough similarities to allow comparisons across key indicators.

The Producer Satisfaction Survey is a critical tool to enable understanding on how Producer Networks' work with Producer Organisations is going. It illustrates how Producer Organisations are receiving information and support from Producer Networks and how satisfied they are with received support. With this information, Producer Networks can learn, adjust approach and better serve Fairtrade Producer Organisations.



ONLINE SURVEY

The 2022 Producer Satisfaction Survey was conducted using an online tool, with email invitations sent to all Fairtrade Producer Organisations in the region.



EMAIL REMINDERS

After the invitation has been sent out, regular email reminders helped to increase response rate.



PRODUCER NETWORK STAFF FOLLOW UP

Producer Network staff contacted the Producer Organisations that had not responded to encourage them to do so.



COUNTRY AND PRODUCT-SPECIFIC UNDERSTANDING

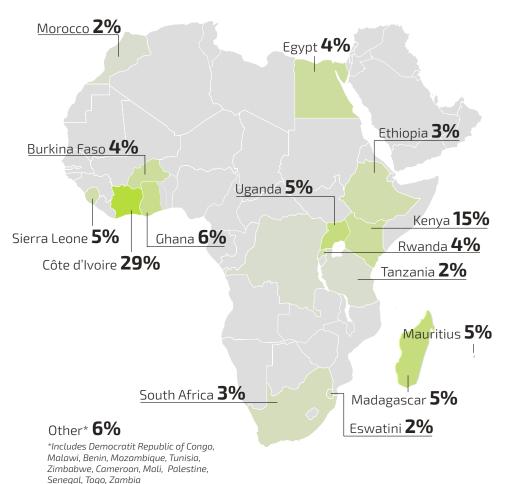
Analysis was done to better understand satisfaction both at the regional level as well as for particular countries and products.

Producer Satisfaction Survey: Response rate and sample distribution

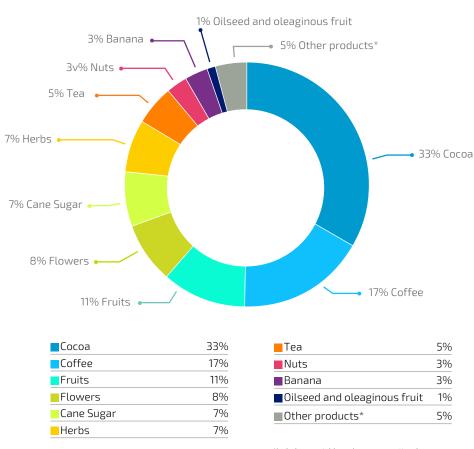


59% response rate (392 PO respondents out of 669 surveyed)

Producer Organisation Country



Producer Organisation Main Product



*Includes vegetables, wine grapes, cotton, honey, carbon credits, oilseeds and oleaginous fruit

Overall satisfaction with Fairtrade producer support

Overall, 92 percent of Fairtrade Producer Organizations surveyed are satisfied or very satisfied with FTA support activities in 2022. This high number reflects the hard work of many Producer Network staff as well as detailed annual planning to ensure that Producer Organization needs are being met. Producer Satisfaction Survey results from previous years have also been used to make action plans and address areas of weakness.

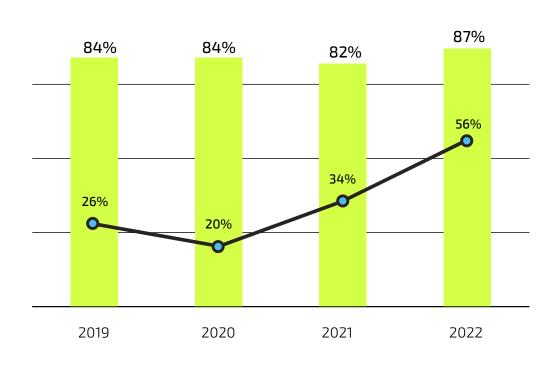
Overall satisfaction in 2022

5% 9%

Satisfied or Very Satisfied

Very Unsatisfied or Unsatisfied

Overall satisfaction over time (% of very satisfied or satisfied Producer Organisations)



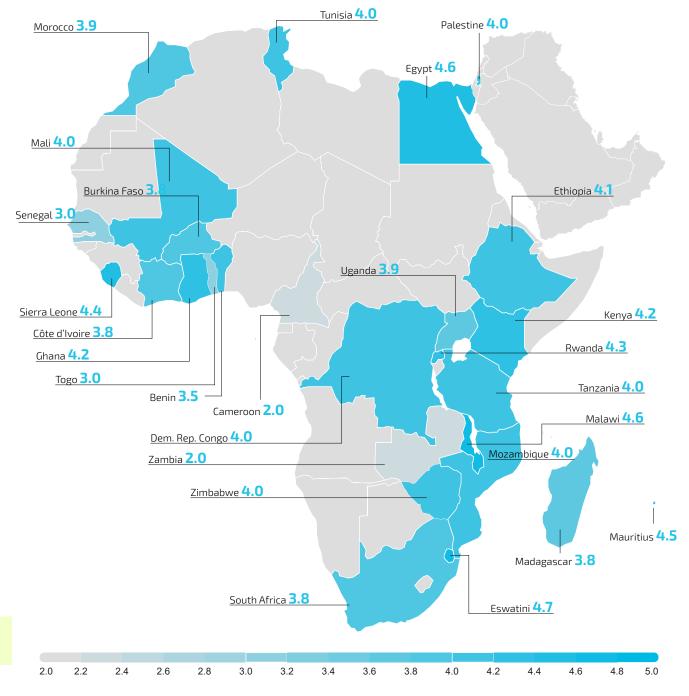
Overall satisfaction Response rate

Neutral

Satisfaction with Fairtrade producer support by country

Detailed country-specific analysis of results shows that satisfaction is typically lagging in areas where it is not possible to place a Producer Network staff member (meaning that physical visits are not possible) or where the number of Producer Organisations has increased drastically in recent years (meaning that it is difficult to keep up with the demand for support).

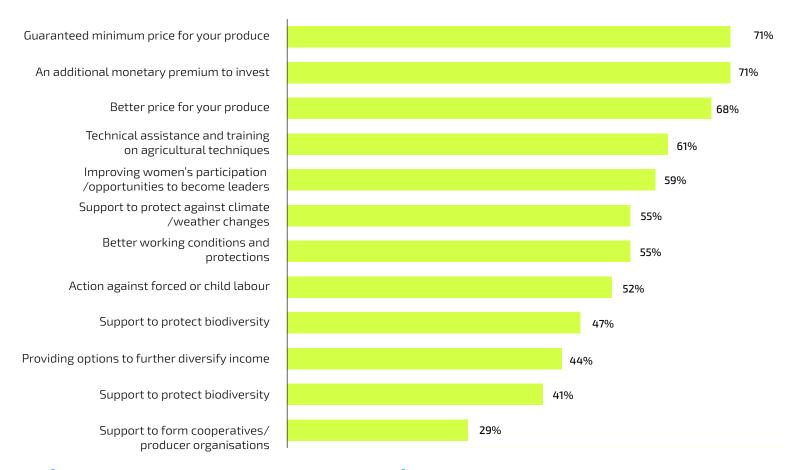
Country- and product-specific satisfaction results have already been incorporated into Producer Network planning activities, with extra attention to be given to areas of concern.



The scores are out of a scale from 1 to 5, being 5 the highest score.

Most important benefits of being part of certification scheme

Which of the following potential benefits of being part of a certification scheme are most important to you / your Producer Organisation?

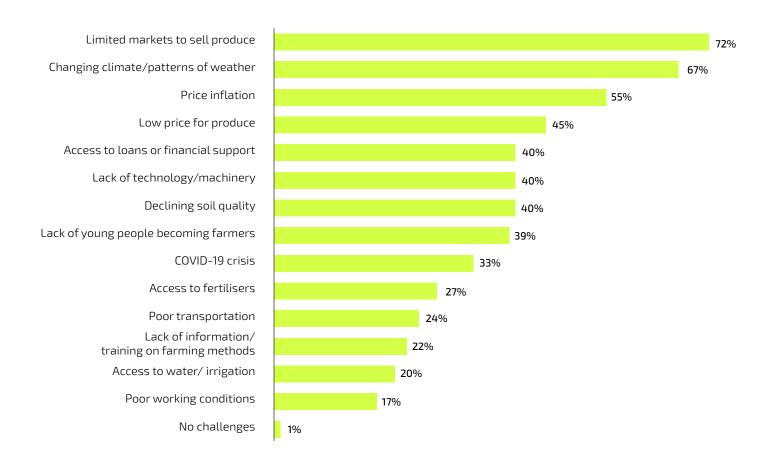


Improving women's participation and opportunities to become leaders is notably more important to producer organisations in Africa and the Middle East

Producer organisations rate guaranteed minimun price and additional monetary premium as similarly important

Top challenges Producer Organisations are facing

What are the top two challenges that you are facing currently as a farmer or producer/member of your Producer Organisation?

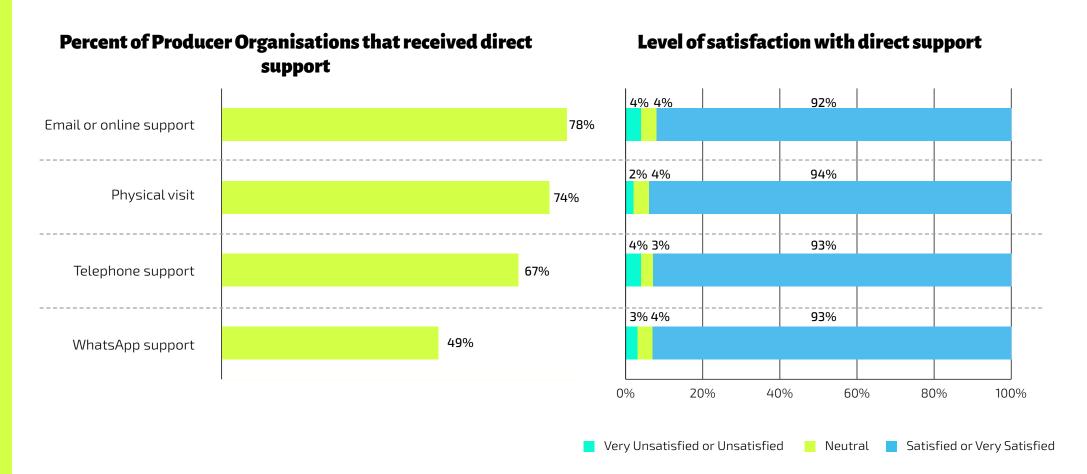


Satisfaction with direct support

The Producer Networks provide direct, one-on-one support to the Fairtrade Producer Organisations in their region through two primary means: physical visits and remote support.

Typically, physical visits mean a Producer Network field officer physically travels to the offices of the Producer Organisations and offers the support in person, usually for complex issues, or for training events or workshops.

For remote support, Producer Network field officers or secretariat staff offer support to the Producer Organisation via emails, webinars, telephone or live online chats. Remote support is mostly used for unplanned requests for support, when the issues in question require similar support to be given to multiple Producer Organisations spread over a large geographic area, when there is an overlapping of activities, and/or when support is simply delivered without the need for a visit.



Satisfaction with events

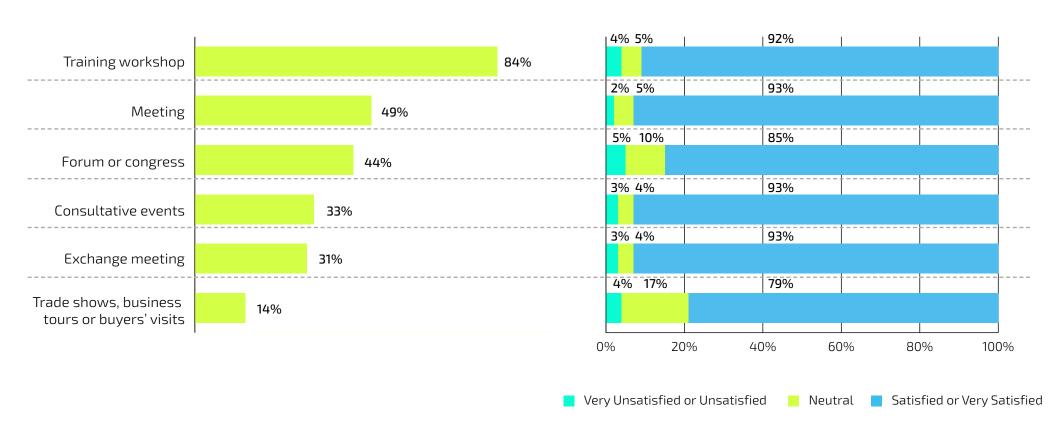
Producer Networks also run group events for Producer Organisations to facilitate dialogue and build capacity around relevant topics. The types of events organized include training workshops, consultative events, trade shows, Producer Organisation exchange visits and producer networking events. Typically, in the latter two cases, Producer Organisations and producers themselves learn directly from the experiences of other Producer Organisations and producers selling similar products in similar geographies with the Fairtrade Producer Network serving mainly as a facilitator.

Each of these types of events will attract a different mix of Producer Organisations and be aimed at achieving different outputs and outcomes. For example, a successful output for a training workshop focused on producer action plans would be increased Producer Organisation capacity, so that this increased capacity allows the action plans to be constructed and implemented.

A successful output for an exchange visit would be greater social networks for knowledge exchange between Producer Organisations and practice demonstrations so that these Producer Organisations use this knowledgewith their members for improving practice. Producer Organisation satisfaction with all types of events was very high, ranging from 92 percent satisfied or very satisfied with training workshops to 79 percent satisfied or very satisfied with business tours and visits to buyers.

Percent of Producer Organisations that attended events

Level of satisfaction with events

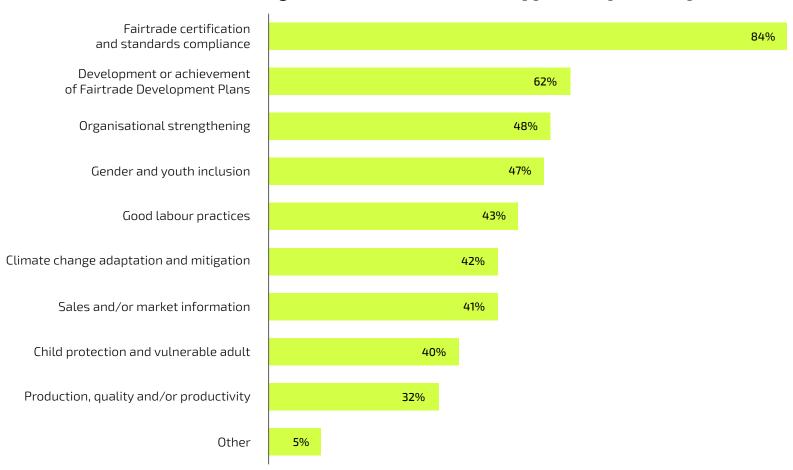


Key Topics of Fairtrade producer support services

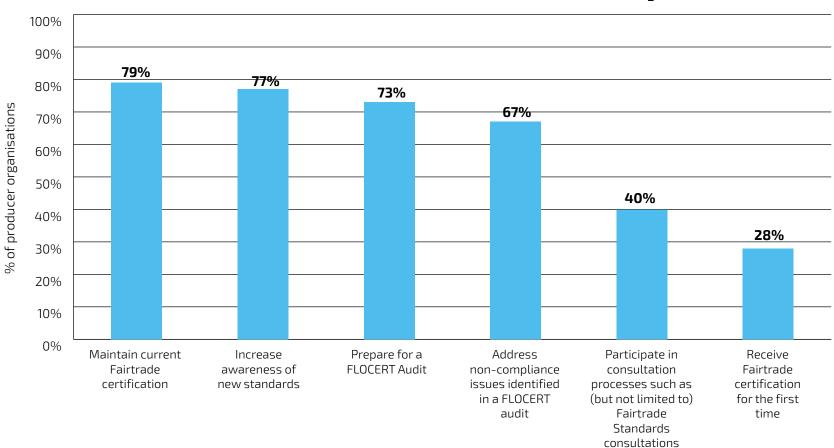
During support activities with Producer Organisations, Producer Networks cover topics such as maintaining Fairtrade certification, developing Fairtrade Development Plans or increasing sales. Training on these topics is often intended to enable the Producer Organisation to do some specific tasks or take some specific action.

The survey asked Producer Organisations what were the outcomes of direct support or events provided by Producer Network. Following pages showwhat actions Producer Organisations report taking after receiving different types of support.

Percent of Producer Organisations that received support on specific topic



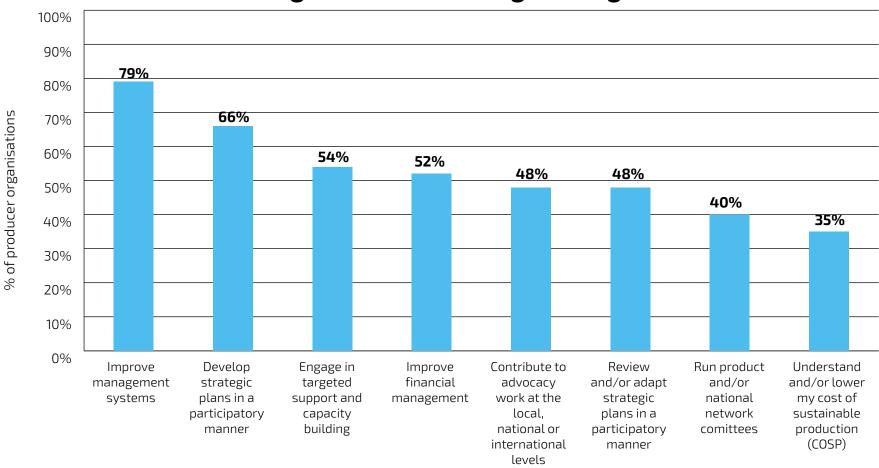
Fairtrade certification and standards compliance



84% of producer organisations received support on Fairtrade certification and standards compliance.

Support on Fairtrade certification and standards compliance was most helpful for maintaining current Fairtrade certification. More than half of producer organisations that received this support find it helpful in audit process and increasing standards awareness.

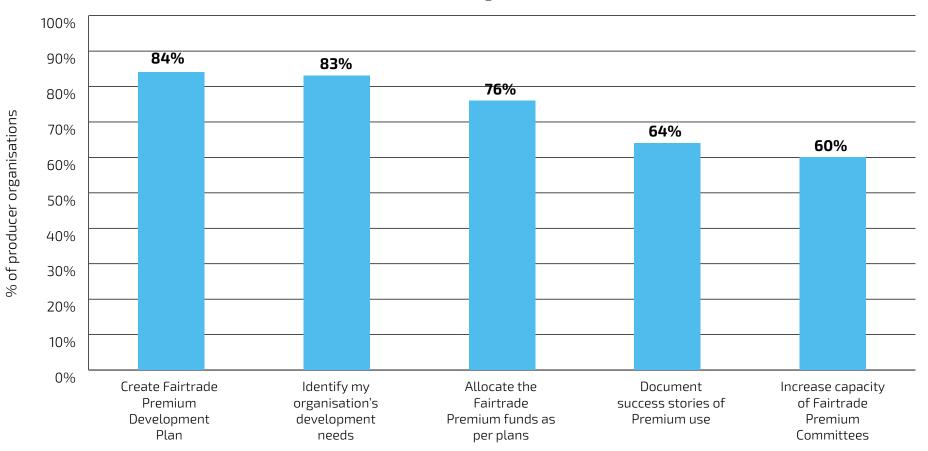
Organisational strengthening



48% of producer organisations received support on organisational strengthening

Key outcome of organisational strengthening support were improved management systems. In addition, producer organisations reported that this support helped them with capacity building, financial management and strategic plans.

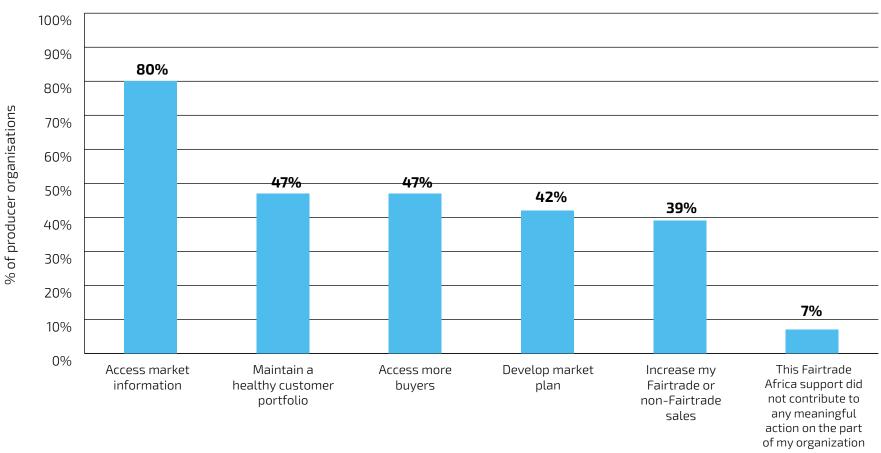
Fairtrade Development Plans



62% of producer organisations received support on Fairtrade Development Plans.

Support on Fairtrade Development Plans allowed majority of producer organisations to create plans, identify needs and allocate Premium funds.

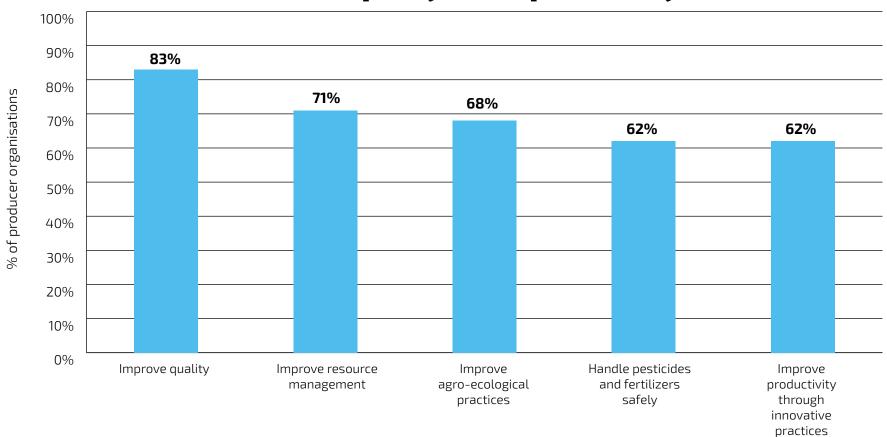
Sales and/or market information



41% of producer organisations received support on sales or market information.

Producer organisations reported that this support services allowed them to access market information and increase Fairtrade sales while maintaining healthy consumer portfolio.

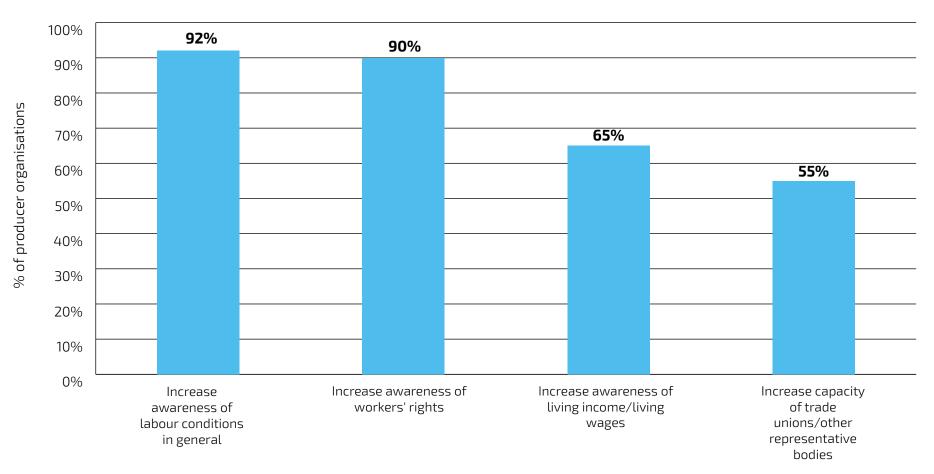
Production, quality and/or productivity



32% of producer organisations received support on production, quality or productivity.

Vast majority of producer organisations that received production support reported several outcomes. Improving quality and agricultural practices are one of the most reported outcomes.

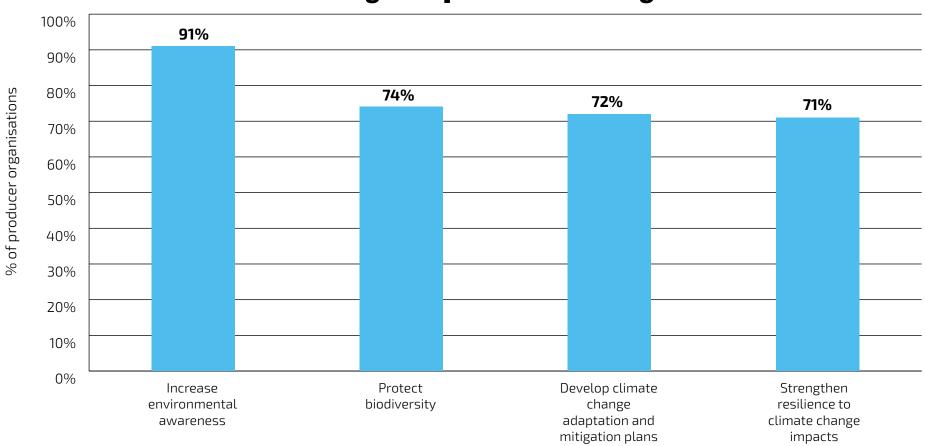
Good labour practices



43% of producer organisations received support on good labour practices.

Key outcomes of support on good labour practices were related to increasing awareness of labour conditions, worker's right and living income or living wages.

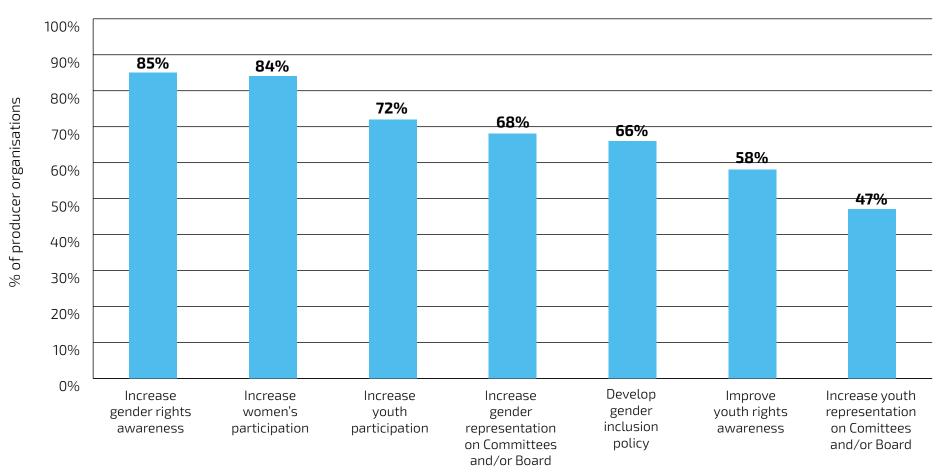
Climate change adaptation and mitigation



42% of producer organisations received support on climate change adaptation and mitigation.

Almost all producer organisations that received support on climate change reported that it was helpful in increasing environmental awareness.

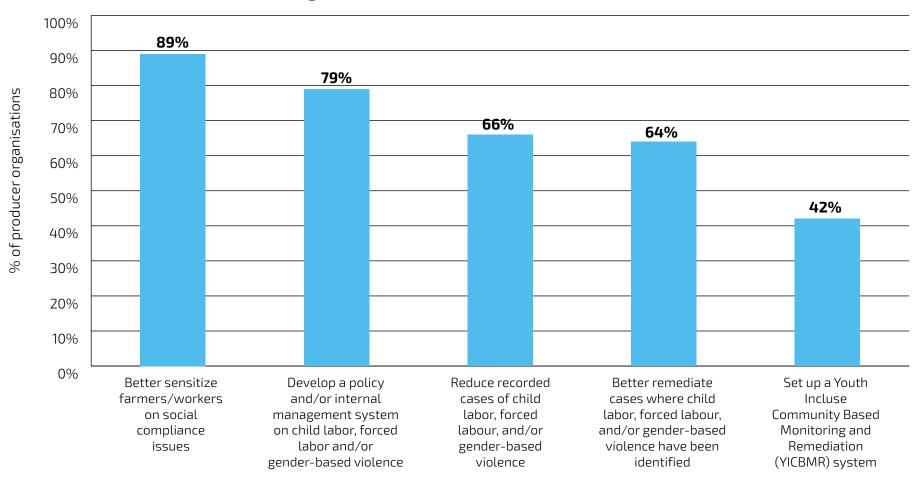
Gender and youth inclusion



47% of producer organisations received support on gender and youth inclusion.

Key outcomes of this support were related to increasing awareness of gender and youth rights, as well as increasing participation of women and youth.

Child protection and vulnerable adults



40% of producer organisations received support on child protection

More than half of producer organisations reported that this support helped them in developing internal policies and better remediation of identified cases.

Recommendations and feedback

Here we have included some examples of some recommendations and feedback given by Producer Organisations during the 2022 Producer Satisfaction Survey. Feedback was given in the respondent's preferred language and translated into English. The full suite of feedback is available to each of the Producer Networks.

Regular physical visit and access to fairtrade market or sales.

Create more platforms for producer organizations to have links with fairtrade buyers.

Fairtrade should seek more funding and projects to support producer fight against climate change.

Allocate more trainings to farmers and the co-operative management.

Support cooperative to promote participation of youth in farming.

More trainings on advocacy and how to mitigate climate change.

Increase consultation workshops to cover the gap caused by Global crisis and COVID-19.

More advocacy on price inflation

Organize workshops where cooperatives meet to discuss certain key issues linked to standards, market and local marketing rules.

Conduct trainings at farm level so that members know more about Fairtrade standards and their implementations.

Link producer organisaitons to Fairtrade buyers both in the North and the South

About monitoring data in this report

The monitoring data in this report come from two sources: CODImpact and Fairtrace.

The CODImpact monitoring dataset contains data collected from Producer Organisations during audits. Not all Producer Organisations are audited in a given year, in which case the data are completed using the latest available record. In this report, Fairtrade Premium generated and sales volumes for smaller products, and the number of farmers and workers for all Producer Organisations, are sourced from CODImpact.

The second source of data is Fairtrace, which stores all transactions in a given year from Fairtrade Premium payers. Fairtrade Premium generated and sales volumes for the top 7 products (coffee, bananas, cocoa, flowers and plants, tea, sugar and cotton) are reported from Fairtrace.

The data have been extensively checked and cleaned. However, in a monitoring project of this magnitude there may be some areas of inaccuracy, such as:

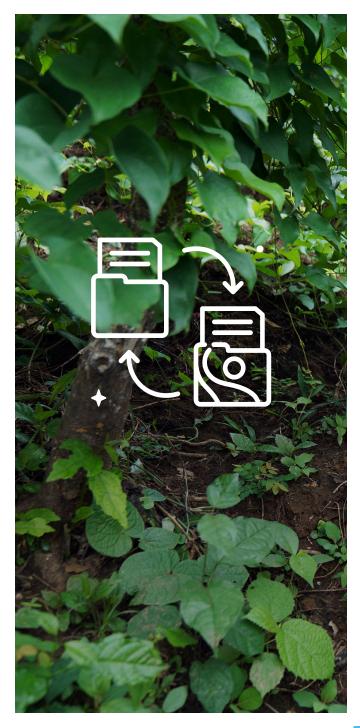
- There may be missing information from Fairtrade certified Producer Organisations that is not taken into account because of quality.
- There may be missing information in some questionnaires from certified Producer Organisations that was not reported by auditors.
- There may be wrong data or data that were not validated.
- Figures are subject to change. Data may change in the future after receiving new reports or as a result of continuous data quality checks.

The number of certified organisations is counted as the number of Producer Organisations at the end of the calendar year with any of the following certification statuses: certified, suspended or permission to trade.

Under the terms of confidentiality agreements with Fairtrade Producer Organisations, data may only be publicly reported in aggregate form. Displaying the data is restricted to not in any way expose sensitive information belonging to a single Producer Organisation, Fairtrade Premium payer or trader. Where there are fewer than three Fairtrade certified Producer Organisations in a country, and market-sensitive business information could be deduced, we do not report aggregated data on the Producer Organisations.

DISCLAIMER

Fairtrade International is not responsible for the accuracy of the data. The report has been compiled to the best of our knowledge and is provided for informational purposes only. Fairtrade International reserves the right to update the monitoring data as new information becomes available. Data quality checks are performed continuously, thus the data presented can change in future reports. The data are provided 'as is' and no warranty of any kind is given for the accuracy and reliability of the data. Fairtrade International will not be liable for any claims or damages related to the quality and completeness of the data, as far as it is permitted under law.



Fairtrade: Africa and the Middle East Monitoring Report



Fairtrade International • Bonner Talweg 177, 53129 Bonn, Germany

Telephone: +49 (0)228 949230 • info@fairtrade.net • www.fairtrade.net